



THE EXPERTS AT UNLOCKING GOVERNMENT BUSINESS

STOP BIDDING START WINNING

We will get you onto...

£500m TECHNOLOGY ONLINE PURCHASING CONTENT

Crown Commercial Service
RM6147

THE BREAKDOWN

- To allow the Public Sector direct access to the technology services they require from compliant suppliers.
- This agreement is a dynamic and easy way for suppliers to sell their products to buyers.
- The framework is a separate but related part of CCS Tech Products 3 which covers low-complex products.

THE KEY STATS

- > £500m spend value
- > 2+2 year duration
- > SME Agenda - 50% is spent through SMEs
- > Increased scope/scale of service offerings
- > Wide supply chain for specialist services
- > All Public Sector bodies will have access to this framework including Healthcare, MOD, MOJ, Police etc.

THE LOT STRUCTURE

Lot 1: Hardware, Software and Services

THE REQUIREMENTS

Technical Requirements:

Six quality questions PASS/FAIL confirming whether suppliers can meet the requirements of the framework in the following areas:

- Compliance with framework specification
- Providing content for the catalogue
- Warranty
- Payment Terms
- Delivery
- Returns

Framework for ICT Technical Support (FITS)

ITIL processes and best practices

The supplier must have processes in place for handling DOA issues and failures

The supplier must offer a range of warranties, subject to buyer requirements, including extended product warranties with processes in place to perform repairs under warranty and to expedite product returns and/or replacement

Certifications:

- Cyber Essentials
- Employer's (Compulsory) Liability Insurance
- Public Liability Insurance
- Product Liability Insurance

Accreditations:

- ISO9001

"We want to support companies of all sizes who want to develop new digital capabilities and will support projects that will help ensure the UK remains at the forefront of technological developments. Through Made Smarter and our modern Industrial Strategy we are committed to making sure manufacturers are best placed to take advantage of the opportunities being created by industrial digitalisation and help our leading advanced manufacturing sector continue to grow."

Business Secretary Greg Clark (NL)



Unlocking Government Business
The Key to SME Opportunities

100% SUCCESS RATE WITH QUALITY SCORES GREATER THAN 99.5%

STOP BIDDING START WINNING

We will get you onto...

NON CLINICAL TEMPORARY AND FIXED TERM STAFF 2

Crown Commercial Service & Workforce Alliance Partnership

RM6277

THE BREAKDOWN

- This procurement will provide a staff bank that NHS organisations can use to find personnel who provide flexible cover and support to permanent staff for planned and unplanned gaps in staffing.
- The Covid-19 pandemic has exposed an issue of understaffing within the NHS - this procurement may help the NHS by providing the necessary staff.
- In the NHS People Plan - NHS hospitals, trusts and primary care networks should prioritise the use of bank staff and they should reduce the use of 'off framework' agency shifts.
- In 2015 nearly 70% of NHS trusts and foundation trusts spent at least double what they had budgeted on agency staff.

THE KEY STATS

£2bn spend value

4 year duration 01/06/2023 - 31/05/2027

SME Agenda - 33% must go through SMEs

THE SCOPE OF ACCESS

- | | |
|--------------------------------|--------------------------|
| Central Government Departments | Fire Rescue |
| Arms Length Bodies | Education Agencies |
| Health | Wider Public Sector |
| Local Authorities | Devolved Administrations |
| Police | |



THE LOT STRUCTURE

- Admin and Clerical Supply
- Corporate Functions
- IT Professionals
- Legal Services
- Clinical Coding
- Ancillary Staff

THE REQUIREMENTS

Technical Requirements:

Previous Supply:

Lot 1 (Admin/Clerical) - 110,000 hours

Lot 2 (Corporate) - 65,000 hours

Lot 3 (IT) - 80,000 hours

Lot 4 (Legal) - 10,000 hours

Lot 5 (Clinical Coding) - 5,000 hours

Lot 6 (Ancillary) - 75,000 hours

Insurances:

Public Liability - £10m

Employers Liability - £10m

Professional Indemnity - £5m

Accreditations:

Cyber Essentials

Armed Forces Covenant

Regulatory Requirements including Security Clearance:

NHS Employer Standards

AWR/WTR

NHSI Regulations

Trusts have made fantastic progress in reducing spending on expensive private agency staff over the last three years. These savings mean more money for other vital NHS services and ensure every penny the NHS spends counts.

But there is further progress to be made. Bank staff cost the NHS less than agency staff and could improve a patient's continuity of care. That is why we want trusts to take a bank first approach, and only use agency staff as a last resort.

Ian Dalton - Chief Executive of NHS Improvement

