



STOP BIDDING,
START WINNING.

100%
SUCCESS RATE*

*Based on learnings from previous iteration

We will get you onto...

£500 MILLION SPEND TECHNOLOGY ONLINE PURCHASING CONTENT 2

Crown Commercial Service
RM6147

THE BREAKDOWN

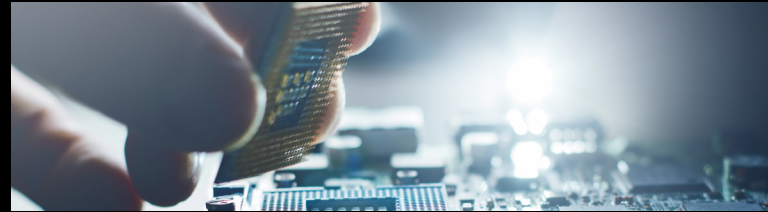
- To allow the Public Sector direct access to the technology services they require from compliant suppliers.
- This agreement is a dynamic and easy way for suppliers to sell their products to buyers.
- The framework is a separate but related part of CCS Tech Products 3 which covers low-complex products.

THE KEY STATS

- **£500m** spend value
- **2+2 year** duration
- **SME Agenda** - 50% is spent through SMEs
- **Increased scope/scale** of service offerings
- **Wide supply chain** for specialist services
- **All Public Sector bodies** will have access to this framework including Healthcare, MOD, MOJ, Police etc.

THE LOT STRUCTURE

(Based on the previous iteration)



Lot 1: Hardware, Software and Services

Click [HERE](#) for a breakdown of the Lot



THE REQUIREMENTS

Technical Requirements:

Six quality questions PASS/FAIL confirming whether suppliers can meet the requirements of the framework in the following areas:

- Compliance with framework specification
- Providing content for the catalogue
- Warranty
- Payment Terms
- Delivery
- Returns

Framework for ICT Technical Support (FITS)

ITIL processes and best practices

The supplier must have processes in place for handling DOA issues and failures

The supplier must offer a range of warranties, subject to buyer requirements, including extended product warranties with processes in place to perform repairs under warranty and to expedite product returns and/or replacement

Certifications:

Cyber Essentials

Employer's (Compulsory) Liability Insurance

Public Liability Insurance

Product Liability Insurance

Accreditations:

ISO9001