

£500 million spend

100%

**Quality score
on all questions***

*Based on learnings from previous iteration

Technology Online Purchasing Content 2





The Breakdown

To allow the Public Sector direct access to the technology services they require from compliant suppliers.

This agreement is a dynamic and easy way for suppliers to sell their products to buyers.

The framework is a separate but related part of CCS Tech Products 3 which covers low-complex products.

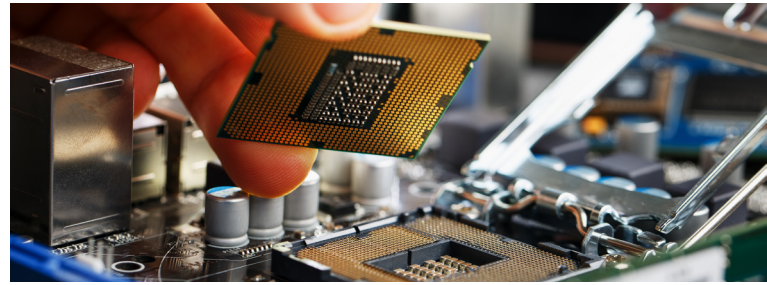
The Key Stats

-  **2+2 year** procurement duration
-  **£500 million** potential spend value
-  **SME Agenda** - 50% is spent through SMEs
-  **Increased scope/scale** of service offerings
-  **Wide supply chain** for specialist services
-  **All Public Sector bodies** will have access to this framework including Healthcare, MOD, MOJ, Police etc.

STOP BIDDING START WINNING

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Lot Structure



01 Hardware, Software, and Services

[View Lot Breakdown](#)

The Requirements

Technical Requirements

Six quality questions PASS/FAIL confirming whether suppliers can meet the requirements of the framework in the following areas:

- Compliance with framework specification
- Providing content for the catalogue
- Warranty
- Payment Terms
- Delivery
- Returns

Framework for ICT Technical Support (FITS)

ITIL processes and best practices

The supplier must have processes in place for handling DOA issues and failures

The supplier must offer a range of warranties, subject to buyer requirements, including extended product warranties with processes in place to perform repairs under warranty and to expedite product returns and/or replacement

Certifications

- Cyber Essentials
- Employer's (Compulsary) Liability Insurance
- Public Liability Insurance