

# Framework Information Sheet

Crown Commercial Service  
RM6331



**£2.6 billion spend**

**100%**  
**customer satisfaction score\***

\*Based on learnings from previous iteration

# Healthcare Soft Facilities Management Services (FM)

## The Breakdown

The Healthcare Soft Facilities Management framework has been specifically designed to meet the needs of health care providers such as NHS Acute Trusts, Community Health Trusts, GPs and Mental Health Trusts, but will be made available across all Public Sector and Central Government Bodies.

The agreement will cover soft facilities management and hotel services, covering waste, catering, linen, laundry, cleaning, pest control, security, reception, portering and grounds maintenance.

## The Key Stats

- £ **£2.6 billion** spend value
- 5 year** procurement
- Call off single services** or bundles of services can be sold
- Supports social value** initiatives such as Covid-19 recovery
- Supports the NHS** in reaching its Net Zero Agenda

## Requirements

- ✓ **Carbon Reduction Plan**
- ✓ **Cyber Essentials Basic**
- ✓ **ISO 9001** (or equivalent)
- ✓ **ISO 14001** (or equivalent)
- ✓ **At least 2 Healthcare Sector contract examples**

## Framework Lots

\*Lot structure may be subject to change

01 Linen & Laundry



02 Cleaning



03 Waste



04 Catering



05 Bundled Soft FM



[View Lot Breakdown](#)

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